



Hotel Agrawal Pride

◆ The Art Of Meeting Your Highest Expectations ◆



Hotel Policies

Check-in and Check-out Timings

- ⌚ Check-in Time: 10:00 AM onwards
- ⌚ Check-out Time: 08:00 AM

- **Late Check-out:** Check-out after 08:00 AM will incur a full-day charge.
- **Early Check-in:**
 - Check-in from 05:00 AM: ₹500
 - Check-in from 01:00 AM: ₹1000 (Subject to availability)



General Policies

- **Management Liability:** The hotel is not responsible for the loss or theft of personal belongings.
- **Prohibited Items:** Smoking, alcohol, outside food, and non-vegetarian food are strictly prohibited.
- **Pets:** Not allowed on the premises.
- **Water:** Only RO drinking water will be provided.



Booking and Payment Policies

- **Non-Transferable Bookings:** Bookings cannot be transferred to another person.
- **Cancellation Policy:** No cancellations allowed once check-in or check-out has occurred.
- **Payment:** All dues must be cleared at check-in.
- **Refund Policy:** Payments are non-refundable and non-adjustable.



Charges and Fines

- **Extra Person Charges:** ₹500 per person per day. (Children aged 13 or older are considered adults)
- **Lost Keys:** ₹1000 fine for lost room or locker keys.
- **Breakage/Loss:** Any damage to property must be settled before departure.



Luggage Policy

- Hotel staff will not carry luggage outside the hotel premises.



Cancellation Policy

- **Within 7 Days of Check-In:** No refund (100% non-refundable).
- **7-14 Days Before Check-In:** 50% refund, minus a 5% transaction fee.
- **14 or More Days Before Check-In:** Full refund, minus a 5% transaction fee.
- **Peak Season (Rath Yatra, Dussehra, Diwali, New Year):** No refund (100% non-refundable).
- **Group Bookings (5+ Rooms):** No refund (100% non-refundable).
- **Refund Processing:** Refunds will be processed within 7 days.
- **Amended Bookings:** All amended bookings are 100% non-refundable.



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